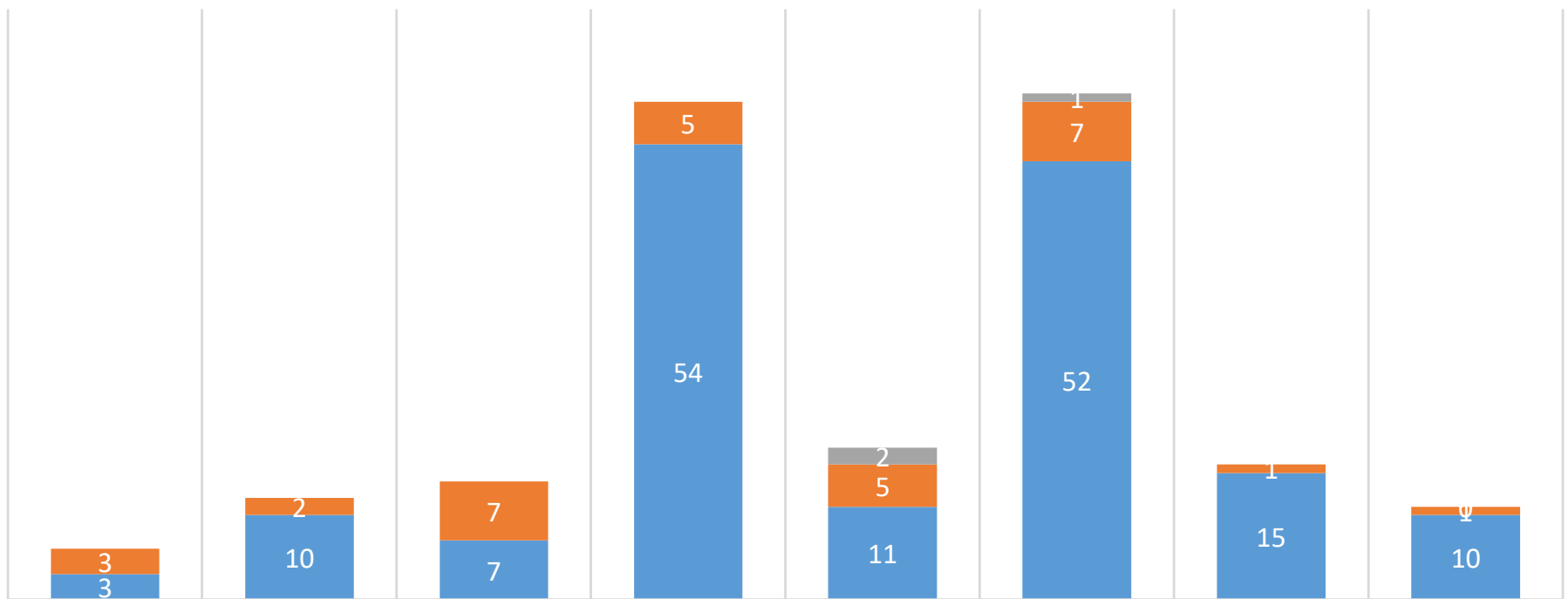


## SOURCES OF COMPLAINTS RECEIVED

■ from mop ■ from cllrs ■ from officers



SEPT 2017 TO MARCH 2018   MARCH 2018 TO SEPT 2018   SEPT 2018 TO MARCH 2019   MARCH 2019 TO SEPT 2019   SEPT 2019 TO MARCH 2020   MARCH 2020 TO SEPT 2020   SEPT 2020 TO MARCH 2021   MARCH 2021 TO SEPT 2021